



## Frequently Asked Questions

### What is eClinicalWorks Day 2019?

Each Wednesday, eClinicalWorks Day is in a different city to present a day of education, Q&A, and networking at no cost to your practice! Meet eClinicalWorks employees and network with fellow customers. See the latest enhancements to our industry-leading EHR/PM solution. We cover MACRA/MIPS, patient safety, Patient Engagement, and Population Health. From data analytics to Revenue Cycle Management and more, we've got it all! Come for the whole afternoon or attend only the sessions you want.

### How can I find out when there is an eClinicalWorks Day near me?

To see a complete list of all 80 eClinicalWorks Day 2019 events, please visit [www.eclinicalworks.com/eclinicalworksdays](http://www.eclinicalworks.com/eclinicalworksdays) and scroll down — be sure to view the list in its entirety, as we may visit a city near you multiple times during the year!

### How can I receive a notification when eClinicalWorks Day is near me?

To receive notifications, please visit <http://ecw.co/2vocVzF> and complete the form on the right side of the page.

### How do I register for eClinicalWorks Day?

To register, please visit [www.eclinicalworks.com/eclinicalworksdays](http://www.eclinicalworks.com/eclinicalworksdays) and click the Register button on the left of the screen or scroll down to learn more.

### Will food be available?

Breakfast and coffee will be served during registration, as well as a lunch later in the day at no charge to attendees.

### What time should I arrive?

Registration and refreshments begins at 9:00 AM with the agenda beginning at 10:00 AM.



## Is the agenda available for review?

The most up-to-date agenda is always available at [www.eclinicalworks.com/eclinicalworksdays](http://www.eclinicalworks.com/eclinicalworksdays).

## Can I come late or leave early?

Come for the whole event or attend only the sessions you want. Whenever you arrive, please make certain to visit the registration desk so we know you've joined us!

## Is there a charge for this event?

The eClinicalWorks Day event is held at no cost to you.

## Is there a fee for parking?

Parking fees will vary by location. To learn more about the events, including general information, locations, dates, and agenda, or to register, please visit [www.eclinicalworks.com/eclinicalworksdays](http://www.eclinicalworks.com/eclinicalworksdays), or reach out to [ecwDay@eclinicalworks.com](mailto:ecwDay@eclinicalworks.com) for specific information regarding your city.

## How many resources can attend per practice?

You may have up to 10 attendees per registration. To request additional attendees, please contact us at [ecwday@eclinicalworks.com](mailto:ecwday@eclinicalworks.com).

## Can I bring friends or colleagues who are not eClinicalWorks users?

Potential clients are always welcome at eClinicalWorks Day. Please register them at [www.eclinicalworks.com/eclinicalworksdays](http://www.eclinicalworks.com/eclinicalworksdays) prior to the event or, in case of walk-ins, please have them sign in and provide their information at the registration desk.

## Where the event will be held?

Up-to-date information is always available at [www.eclinicalworks.com/eclinicalworksdays](http://www.eclinicalworks.com/eclinicalworksdays) or you can reach out to [ecwDay@eclinicalworks.com](mailto:ecwDay@eclinicalworks.com) for specific information regarding your city.



## Is there a hotel discount for our employees?

This will vary by venue. Please reach out directly to the hotel listed on [www.eclinicalworks.com/eclinicalworksdays](http://www.eclinicalworks.com/eclinicalworksdays) or reach out to [ecwday@eclinicalworks.com](mailto:ecwday@eclinicalworks.com) for specific information regarding your city.

## What if no hotel information is listed for my city?

This means that there is not yet a set venue for this event. You may still register for this event and the venue will be added to the website once it is booked.

## Are these sessions available remotely?

At this time, eClinicalWorks Day sessions are only available live. Please visit [www.eclinicalworks.com/eclinicalworksdays](http://www.eclinicalworks.com/eclinicalworksdays) to find an event nearest you!

## Will there be time allowed to ask questions?

There are question and answer periods after each presentation. For more specific or in-depth questions, you may sign up for a 20-minute, one-on-one session with a Product Specialist.

## How do I sign up to work with a Specialist?

Registration for one-on-one time can be done onsite only at the registration desk after signing in for the event. At that time, you can sign up for 20 minutes with a live resource specializing in EMR, or for remote assistance covering billing, eBO Reports, or Meaningful Use.\* Please note that time with our specialists is on a first-come, first-served basis, and we request that you have your questions prepared in advance in order to get the most of your session.

\*Availability of resources and specific resource types are subject to change.